

**Listing of all skills in The Skills Framework for the Information Age (SFIA)
current as of 21 September 2020¹**

Title	Skill Code
Analytics	INAN
Animation development	ADEV
Application support	ASUP
Asset management	ASMG
Availability management	AVMT
Benefits management	BENM
Business analysis	BUAN
Business modelling	BSMO
Business process improvement	BPRE
Business process testing	BPTS
Business risk management	BURM
Capacity management	CPMG
Change implementation planning and management	CIPM
Change management	CHMG
Competency assessment	LEDA
Configuration management	CFMG
Conformance review	CORE
Consultancy	CNSL
Continuity management	COPL
Contract management	ITCM
Customer service support	CSMG
Data management	DATM
Data modelling and design	DTAN
Data visualisation	VISL
Database administration	DBAD
Database design	DBDS
Demand management	DEMM
Digital forensics	DGFS
Emerging technology monitoring	EMRG
Enterprise and business architecture	STPL
Enterprise IT governance	GOVN
Facilities management	DCMA
Financial management	FMIT
Hardware design	HWDE
Incident management	USUP
Information assurance	INAS

¹ For an up to date SFIA listing please refer to the [SFIA website](#)

Title	Skill Code
Information content authoring	INCA
Information content publishing	ICPM
Information governance	IRMG
Information security	SCTY
Information systems coordination	ISCO
Innovation	INOV
IT infrastructure	ITOP
IT management	ITMG
Knowledge management	KNOW
Learning and development management	ETMG
Learning delivery	ETDL
Learning design and development	TMCR
Marketing	MKTG
Measurement	MEAS
Methods and tools	METL
Network design	NTDS
Network planning	NTPL
Network support	NTAS
Organisation design and implementation	ORDI
Organisational capability development	OCDV
Penetration testing	PENT
Performance management	PEMT
Portfolio management	POMG
Portfolio, programme and project support	PROF
Porting/software configuration	PORT
Problem management	PBMG
Product management	PROD
Professional development	PDSV
Programme management	PGMG
Programming/software development	PROG
Project management	PRMG
Quality assurance	QUAS
Quality management	QUMG
Radio frequency engineering	RFEN
Real-time/embedded systems development	RESD
Relationship management	RLMT
Release and deployment	RELM
Requirements definition and management	REQM
Research	RSCH
Resourcing	RESC
Safety assessment	SFAS
Safety engineering	SFEN

Title	Skill Code
Sales support	SSUP
Security administration	SCAD
Selling	SALE
Service acceptance	SEAC
Service level management	SLMO
Software design	SWDN
Solution architecture	ARCH
Sourcing	SORC
Specialist advice	TECH
Storage management	STMG
Strategic planning	ITSP
Supplier management	SUPP
Sustainability	SUST
System software	SYSP
Systems design	DESN
Systems development management	DLMG
Systems installation/decommissioning	HSIN
Systems integration and build	SINT
Teaching and subject formation	TEAC
Testing	TEST
User experience analysis	UNAN
User experience design	HCEV
User experience evaluation	USEV
User research	URCH