



PATIENT RIGHTS

The Medical Institute of the Ministry of the Interior and Administration (PIM MSWiA) is committed to respecting and protecting patient rights. As a patient, you are entitled to the following rights:

Right to Healthcare

You have the right to receive safe healthcare services based on current medical knowledge and provided with respect for your dignity and privacy.

Right to Information

You have the right to receive clear and understandable information about your health condition, diagnosis, proposed treatment, expected outcomes, possible risks, and available alternatives.

Right to Consent

Your consent is required before any examination or treatment is carried out, except in situations provided for by law, including life-threatening emergencies.

Right to Confidentiality

Information concerning your health, diagnosis, treatment, and personal data is confidential and protected by law.

Right to Report Adverse Drug Reactions

You may report a suspected adverse reaction to a medicine to your physician, pharmacist, or the relevant regulatory authority.

Right to Object to a Physician's Opinion or Medical Certificate

If you disagree with a physician's opinion or medical certificate, you may submit an objection to the Medical Commission operating under the Patient Rights Ombudsman within 30 days of receiving the document.

Right to Access Medical Records

You have the right to access your medical records and obtain copies, extracts, or transcripts of them.

Right to Privacy and Dignity

Healthcare professionals must respect your privacy and dignity throughout your care and treatment.

Right to Family Contact

You have the right to maintain contact with your family and loved ones and, where appropriate, to have a person close to you present during the provision of healthcare services.

Right to Spiritual Care

You may request contact with a representative of your faith at any time, especially in situations involving serious illness or danger to life.

Right to Safe Storage of Valuables

The hospital provides the possibility of depositing valuable belongings for safekeeping during your stay.

Questions or Concerns?

If you believe your rights have not been respected, please contact:

Patient Rights Representative Medical Institute of the Ministry of the Interior and Administration (PIM MSWiA)

Patient Rights Ombudsman (Poland): Helpline: 800 190 590: Website: www.rpp.gov.pl