**Appendix 4**

**Data on resolved complaints against the conduct of officers of the Prison Service (PS)**

In 2018, the circumstances of the following incidents were investigated:

* the use of direct coercive measures – 75 (no allegation was found to be justified),
* beating – 187 (no allegation was found to be justified),
* verbal aggression – 535 (no allegation was found to be justified),
* failure to take a specific action – 1450 (of which 12 allegations were found to be justified),
* the drafting of a request for a disciplinary penalty – 651 (of which one allegation was found to be justified),
* ensuring safety – 639 (one allegation was found to be justified),
* the manner of conducting a body search/ residential cell inspection – 597 (of which 3 allegations were found to be justified),
* racial and ethnic discrimination – 25 (no allegation was found to be justified),
* discrimination on grounds of religion – 18 (no allegation was found to be justified),
* discrimination on grounds of sexual orientation – 8 (no allegation was found to be justified),
* other forms of ill-treatment – 4611 (including three allegations were found to be justified).

In 2019, the circumstances of the following incidents were investigated:

* the use of direct coercive measures – 133 (no allegation was found to be justified),
* beating – 128 (no allegation was found to be justified),
* verbal aggression – 529 (of which one allegation was found to be justified),
* failure to take a specific action– 1462 (of which 6 allegations were found to be justified),
* the drafting of a request for a disciplinary penalty – 502 (of which one allegation was found to be justified),
* ensuring safety – 564 (of which 2 allegations were found to be justified),
* the manner of conducting a body search/ residential cell inspection – 630 (of which one allegation was found to be justified),
* racial and ethnic discrimination – 21 (no allegation was found to be justified),
* discrimination on grounds of religion – 20 (no allegation was found to be justified),
* discrimination on grounds of sexual orientation – 7 (no allegation was found to be justified),
* other forms of ill-treatment – 3674 (of which 5 allegations were found to be justified).

In 2020, the circumstances of the following incidents were investigated:

* the use of direct coercive measures – 113 (no allegation was found to be justified),
	+ beating – 211 (no allegation was found to be justified),
	+ verbal aggression – 627 (of which one allegation was found to be justified),
	+ failure to take a specific action– 1748 (of which 10 allegations were found to be justified),
	+ the drafting of a request for a disciplinary penalty – 526 (of which 2 allegations were found to be justified),
	+ ensuring safety – 514 (of which three allegations were found to be justified),
	+ the manner of conducting a body search/ residential cell inspection – 567 (no allegation was found to be justified),
	+ racial and ethnic discrimination – 17 (no allegation was found to be justified),
	+ discrimination on grounds of religion – 15 (no allegation was found to be justified),
	+ discrimination on grounds of sexual orientation – 6 (no allegation was found to be justified),
	+ other forms of ill-treatment – 3373 (of which 3 allegations were found to be justified),
	+ the method of testing for the presence of narcotic drugs – 48 (of which one allegation was found to be justified).

In 2021, the circumstances of the following incidents were investigated:

* + the use of direct coercive measures – 115 (no allegation was found to be justified), beating – 221 (no allegation was found to be justified),
	+ verbal aggression – 606 (no allegation was found to be justified),
	+ failure to take a specific action– 1757 (of which 10 allegations were found to be justified),
	+ the drafting of a request for a disciplinary penalty – 455 (no allegation was found to be justified),
	+ ensuring safety – 501 (one allegation was found to be justified),
	+ the manner of conducting a personal inspection/ residential cell inspection – 496 (no allegation was found to be justified),
	+ racial and ethnic discrimination – 11 (no allegation was found to be justified),
	+ discrimination on grounds of religion – 22 (no allegation was found to be justified),
	+ discrimination on grounds of sexual orientation – 6 (no allegation was found to be justified),
	+ other forms of ill-treatment – 3432 (no allegation was found to be justified),
	+ the method of testing for the presence of narcotic drugs – 68 (of which 2 allegations were found to be justified).
	+ discrimination on grounds of disability – 3 (no allegation was found to be justified),

In 2022, the circumstances of the following incidents were investigated:

* the use of direct coercive measures – 130 (no allegation was found to be justified),
* beating – 255 (no allegation was found to be justified),
* verbal aggression – 523 (no allegation was found to be justified),
* failure to take a specific action– 1591 (of which four allegations were found to be justified),
* the drafting of a request for a disciplinary penalty – 407 (no allegation was found to be justified),
* ensuring safety – 409 (no allegation was found to be justified),
* the manner of conducting a body search/ residential cell inspection – 479 (no allegation was found to be justified),
* racial and ethnic discrimination – 13 (no allegation was found to be justified),
* discrimination on grounds of religion – 10 (no allegation was found to be justified),
* discrimination on grounds of sexual orientation – 14 (no allegation was found to be justified),
* other forms of ill-treatment – 3016 (of which one allegation was found to be justified),
* the method of testing for the presence of narcotic drugs – 61 (no allegation was found to be justified).
* discrimination on grounds of disability – 4 (no allegation was found to be justified),