

Campsites

Guidelines for the operation of campsites during the COVID-19 epidemic in Poland, prepared by the Ministry of Development and the Chief Sanitary Inspectorate in cooperation with the Polish Camping and Caravanning Federation.

To all tourists:

If you are planning on going on a vacation this year, you should take a closer look at the guidelines that apply on our premises in connection with the coronavirus pandemic. To protect your own health and the health of others who visit our campsite, you need to strictly comply with all the guidelines.

Ensuring safety on the premises

1. Tourists who come to our campsite need to accept and comply with all rules of hygiene in force during the epidemic.
2. Only one guest is allowed at the reception desk at any given time.
3. Arrivals and stays within one camping spot are intended solely for members of a single household – families or people who live together.
4. All tourists staying at the campsite need to be registered.
5. The campsite reception should refrain from accepting and storing any kind of deposits.
6. The number of tourists staying at the campsite should be limited, in accordance with the applicable regulations and the size of the facility, in order to comply with the social distancing requirements.
7. The maximum number of tourists who can stay and use the campsite at any given time needs to be displayed in a visible location in front of the entrance.
8. We provide tourists with disinfectants.
9. Tourists need to disinfect their hands at the entrance to the reception, as well as the common room, kitchen, common spaces intended for tourists, sanitary facilities and shared facilities. They also need to wear masks, covering their mouths and noses.
10. We recommend purchasing protective masks and gloves at the campsite reception or at any commercial outlet on the premises.
11. In sanitary and hygienic facilities, instructions for washing hands, taking off and putting on gloves, removing and putting on a mask should be posted in a visible place, along with hand disinfection instructions placed right next to disinfectant dispensers.
12. The owner of the facility should provide appropriate equipment and personal care products, as well as oversee daily cleaning work, with particular emphasis on disinfecting surfaces that are touched often – handrails, door handles, light switches, hand grips, chair armrests and flat surfaces, including tabletops in working and dining areas, as well as other frequently touched surfaces.
13. Organising events (meetings, social events) for larger groups in rooms is forbidden. It is, however, possible to organise an outdoor event, for example a picnic, canoeing trip, excursion, bonfire, etc. for tourists staying at the campsite, while respecting the social distancing rules in force and maintaining a distance of at least 2 metres between the participants.
14. Catering on the campsite: appropriate restrictions need to be introduced in accordance with general restrictions concerning gastronomy and catering facilities.
15. Commercial activities on the campsite: appropriate restrictions need to be introduced in accordance with general restrictions concerning trade and commercial activities.

16. Facilities on the campsite (fitness clubs, outdoor gyms, rope courses, water parks, playgrounds, equipment rentals and pitches): appropriate restrictions need to be introduced in accordance with general rules concerning such facilities and services.
17. Limiting the number of people using the sanitary facilities: it is recommended that the number of people using the sanitary facilities at the same time is equal to half the number of showers or washbasins.
18. Tourists who remain outside the designated camping site need to respect the rules and to maintain proper social distancing measures in common spaces.
19. The facility should have a designated room (with personal protective equipment and disinfectant) or an area where a person can be isolated in case of developing symptoms of an infection.
20. The necessary telephone numbers of sanitary and epidemiological stations and medical services should be prepared and placed in an easily accessible spot.
21. The facility needs to create or update its rules of conduct in situations where the tourists violate the regulations and rules of hygiene, as well as general rules in force in the camping area during the epidemic.

Procedures concerning dealing with a tourist suspected of a coronavirus infection

1. If our staff notices clear symptoms of illness, such as persistent coughing, malaise or shortness of breath, you will not be allowed to enter the facility.
2. You should report to the nearest infectious disease ward as soon as possible and consult a doctor. We suggest that you go there using your personal means of transport or that you notify the relevant emergency services by calling 999 or 112.
3. This incident should be also reported to the facility management in order to enable the campsite staff to determine the area where the person suspected of being infected with the coronavirus has moved and stayed. The campsite staff will also carry out standard cleaning in accordance with the relevant procedures and disinfect the touch surfaces (door handles, handrails, handles, etc.).
4. The facility staff will create a list of employees and tourists (if possible), who were present at that time in the part(s) of the facility where the tourist suspected of infection was staying. The other tourists visiting the campsite should follow sanitary guidelines as recommended by the Chief Sanitary Inspector.