



THE IMMIGRATION DEPARTMENT SERVICES TO **RESUME IN STAGES:**



SECURITY AND PASSPORT DIVISION

- Headquarters & Selected State Immigration Office Only



BY APPOINTMENT ONLY

WEDNESDAY MAY 2020

EXPATRIATE SERVICES DIVISION (F) -VISA, PASS AND PERMIT DIVISION (G) FOREIGN WORKERS DIVISION (J)

- Headquarters Only

WEDNESDAY MAY 2020

NORMAL SERVICES WILL RESUME AT **ALL IMMIGRATION OFFICES**

- Appoinment through http://sto.imi.gov.my beginning from 8th May 2020.

Please direct any enquiries to stoassist@imi.gov.my

APPOINTMENT METHODS

http://esd.imi.gov.my please direct any enquiries to:

- helpdesk@myxpats.com.my
- ii) inspektorat esd@imi.gov.my
- iii) rptcare@myxpats.com.my

http://powerq.my please direct any enquiries to i) pls g@imi.gov.my

eplkshelpdesk@imi.gov.my

http://imigresen-online.imi.gov.my http://myeg.com.my http://maid-online@imi.gov.my please direct any enquiries to

Subject to Ministry of Finance's Decision

PASSPORT SERVICES AT URBAN TRANSFORMATION CENTERS (UTCs) NATIONWIDE

Except for the Malaysian International Passport (PMA) applications, walk-in customer will not be entertained. The public is advised to check the Department's official website at www.imi.gov.my or the official Facebook page for appointment procedures. Kindly direct further enquiries at our hotline 03-888 2010 and 03 8000 8000.

Published by Corporate Communication Unit, Immigration Department of Malaysia













